



## Adelanto Healthcare Ventures (AHCV), Vendor Breach Event Notification

October 28, 2022

St. Luke's Health and its associated locations take the privacy of its patients and their information very seriously. Regrettably, we were notified by one of our vendor partners of a cybersecurity event that may have exposed some of our patients' protected health information.

Adelanto Healthcare Ventures (AHCV), a consulting services vendor and business associate of St. Luke's Health, had email accounts for two of its employees compromised by an unknown third party on November 5, 2021. An initial investigation by AHCV indicated that no protected health information had been exposed. However, after further review, AHCV determined that the compromised email accounts contained St. Luke's Health protected health information and notified St. Luke's Health of its new findings on September 1, 2022. This data included all or some of the following elements: names, addresses, dates of birth, Social Security numbers, dates of service, medical record numbers, Medicaid numbers, and some limited clinical information in the form of treatment or diagnosis codes.

AHCV has taken steps to thoroughly investigate the nature and scope of the event and implement additional security measures to protect its systems. AHCV found no indication the data had been misused. St. Luke's Health also conducted a thorough investigation of the event.

St. Luke's Health has secured the services of Kroll to notify affected patients via a mailed letter and, in some cases, offer identity monitoring at no cost. Kroll is also managing a call center to answer questions related to the event. The call center may be reached at 855-532-2121 Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time.

Anyone is entitled under U.S. law to one free credit report annually from each of the three nationwide consumer reporting agencies. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll-free at 1-877-322-8228. We also encourage our patients to remain vigilant by reviewing account statements and monitoring free credit reports.

We apologize for this event that occurred with one of our vendors, and regret any concern that this issue may have caused. Please contact the call center if you have questions regarding this event.

There is no evidence this event is related to any other cybersecurity event currently impacting CommonSpirit Health.